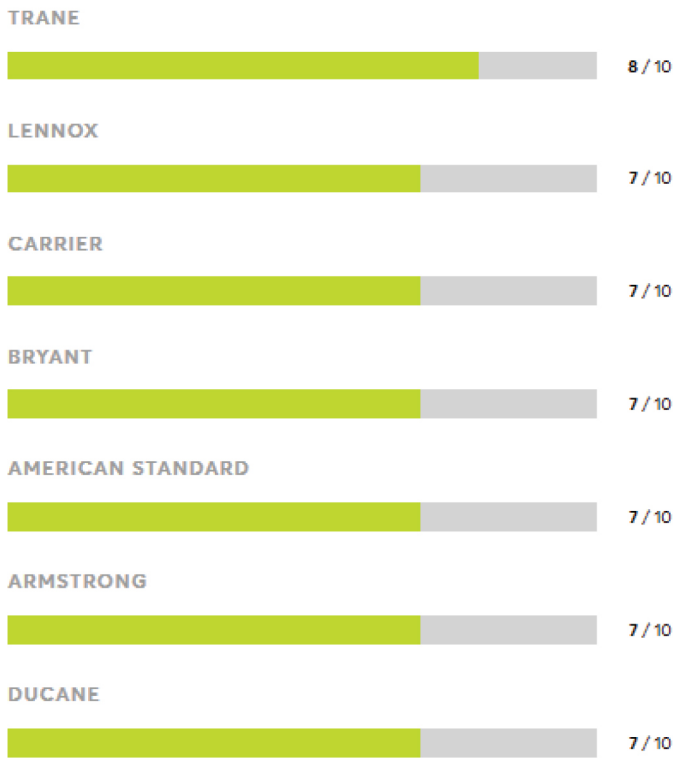
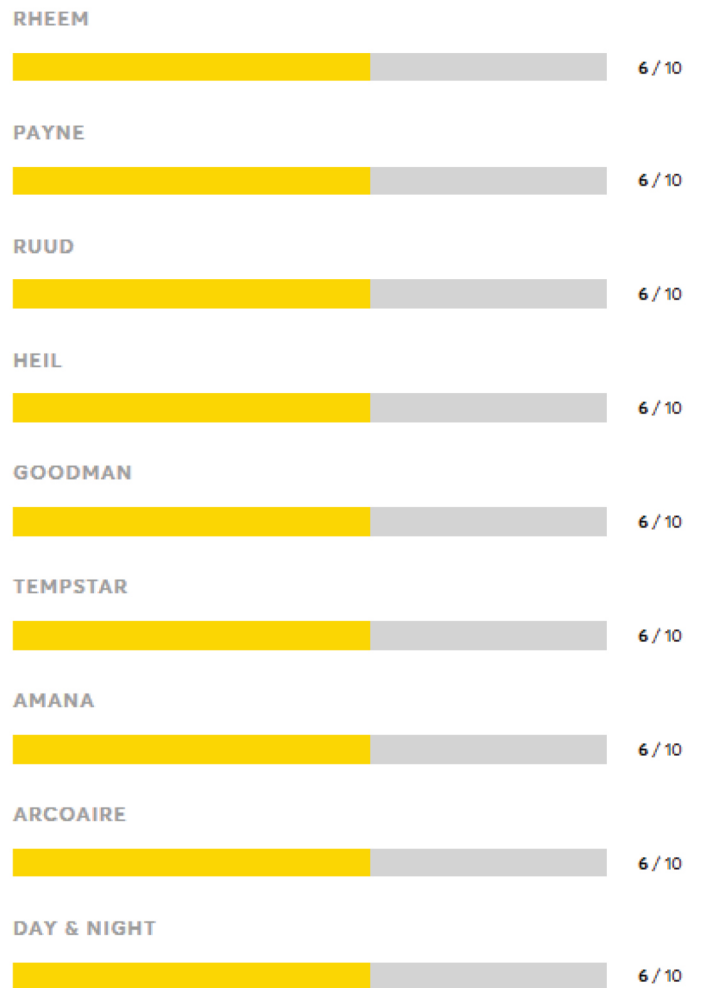


Central Air Conditioning Systems - Reliability

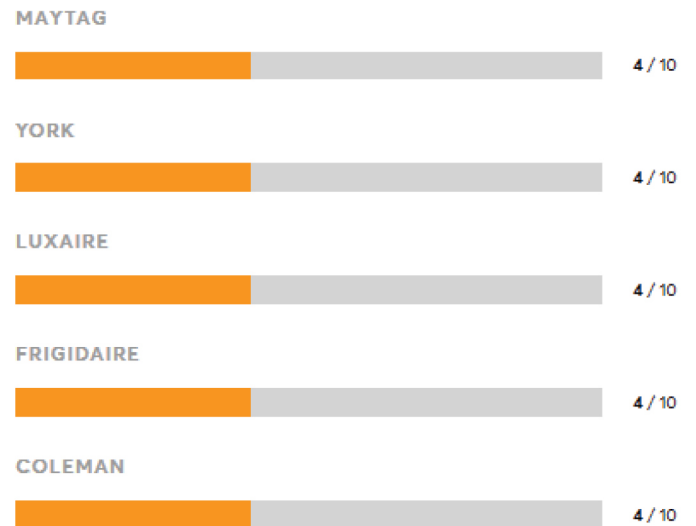
Very Good



Good (Average)



Fair



Results in the following chart are gathered from Consumer Reports' 2017 Fall Survey and 2018 Summer Survey of 21,770 central air conditioning systems, owned by members who purchased a new unit between 2007 and 2018.

Our predicted reliability ratings are based on a statistical model that estimates problem rates within the first 5 years of ownership, for central air conditioning systems that are not covered by an extended warranty or service contract. We also adjust for the median number of months of use per year. The median in our survey was 5 months per year. Higher ratings are indicative of better reliability. Brands receiving a red or orange rating cannot be recommended by CR at this time.

Source: Consumer Reports' 2017 Fall Survey and 2018 Summer Survey